

NeuroOptimal Rental Conditions

Conditions

Congratulations on finding out about NeuroOptimal. I am looking forward to supporting you.

We have five rental plans – Please make sure you indicate the correct plan. We may not be able to extend your plan if booked out.

Booking Deposit

A booking deposit of \$90 (non-refundable) is required prior to final confirmation (will be deducted from final invoice)

We may require a returnable deposit as security.

Freight and Freight Insurance

Freight is charged at a standard \$25 plus insurance each way. Freight is only through Australia Post. You must provide tracking code when returning. Freight insurance \$25 each way - this is organised by us.

Start and End of Rental Period

Your rental agreement starts from the following day that it turns up either at your home or Australia Post and is required to be sent back the next day the rental period i.e. 1, 2 or 3 months expires. For Example, 1 month rental - system turns up at Australia Post on the 24/3/2020, rental period will go from the 25/3/2020 to the 25/4/2020, and is to be sent back the next day on the 26/4/2020

Security

Driver's licence photo must be provided along with credit card details as security (over the phone) once you have completed lease agreement.

Waiting List

Please understand that you may be placed on a waiting list but we will be able to give you an approximate date that you will be sent the NeuroOptimal® system. If you have booked for a month, please understand it is unlikely that we are able to cater for an extension if the system is already booked out, but if it's not, you will be able to extend.

Payment

We only accept direct bank deposit. We will invoice you.

Rental Costs are in Australia Dollars

Deriving and Income from Renting

Under no circumstances can you sublease or share the costs of a rental (the only exception to sharing costs if it is with family member and this is in the rental agreement and agreed by Steve Phillis)

If you wish to derive an income from, leasing one of our systems, the minimum period is 3 months with a cost of \$3500 which includes two large tub of 8oz paste). Each client you see must sign a Consent for Training form. Prior to renting, you must have completed the Basic Certification (This will provide you with the knowledge and tools to see clients).

Technical

Please note that you must connect the system to the internet to update every 7 days otherwise the systems licence will expire reducing your lease time.

If there is a technical issue (i.e sound, not loading etc) there is usually a quick fix. This can be due to a windows update. You are required to contact Steve immediately so that issue can be resolved to ensure you are training again asap. In the event you do not contact Steve asap i.e. 2 days later, you will be not be reimbursed extra time.

The only two things you need to include are your own personal set of headphones /ear buds and baby wipes for cleaning sensors and scalp.

Training not Treatment

In renting a System, you understand that NeurOptimal® is not a medical treatment, device or methodology. It is not used to diagnose medical disorders nor is it used as a medical treatment for disorders and has not been approved for any medical purpose by the TGA or any other governing agency. It is a wellness tool only. NeurOptimal® is solely as a tool for brain training and optimisation and not as a means of diagnosis or as a medical intervention. You understand that it is not possible to predict what your central nervous system will do with the information it is offered and consequently there can be no guarantee as to predicting the outcomes of your training.